

**RANDHIR® METAL AND ALLOYS PVT LTD.**

ISO 9001:2015, ISO : 14001:2015, OHSAS:18001 CERTIFIED COMPANY

MANUFACTURER & EXPORTERS OF :

| PIPES | TUBES | PIPE FITTINGS | FLANGES | FASTENERS | BARS | PLATES | WIRES | VALVE |

KUMBHARWADA, T. P. STREET,
COPPER COMPOUND,
MUBAI - 400 004, INDIA.

TEL : +91-22-23805180

Mob.: +91 9867815181

E-MAIL : sales1@randhirmetal.com

Website : www.randhirmetal.com

UDYAM-MH-19-0076214

Quality Management Systems**1. Purpose:**

At Randhir Metal and Alloys Pvt. Ltd., we are committed to delivering products and services that meet or exceed customer expectations in terms of quality, reliability, and performance. This Quality Management Systems (QMS) policy outlines our commitment to establishing and maintaining effective quality management systems throughout our organization.

2. Compliance:

We will comply with all applicable quality management standards, regulations, and customer requirements. We will continuously review and update our quality management processes to ensure ongoing compliance and improvement.

3. Customer Focus:

We are dedicated to understanding and meeting the needs and expectations of our customers. We will strive to provide products and services that consistently meet their requirements, while seeking opportunities to exceed their expectations and enhance customer satisfaction.

4. Process Approach:

We will adopt a process-oriented approach to quality management. We will define and document our key processes, including design, production, testing, inspection, and customer feedback, and establish appropriate controls to ensure consistent and reliable outcomes.

5. Continuous Improvement:

We are committed to continuously improving our products, processes, and systems. We will establish measurable quality objectives and targets, monitor key performance indicators, and implement corrective and preventive actions to drive continual improvement throughout our organization.

6. Employee Involvement:

We recognize that our employees are essential contributors to our quality management systems. We will provide training, education, and resources to enhance their skills and knowledge. We will encourage employee involvement, engagement, and empowerment in identifying and resolving quality issues and promoting a culture of continuous improvement.



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7. Supplier Management:

We will establish and maintain mutually beneficial relationships with our suppliers and subcontractors. We will evaluate and select suppliers based on their ability to meet our quality requirements. We will work collaboratively with suppliers to ensure the quality of incoming materials and components.

8. Documentation and Control:

We will establish and maintain documented procedures, work instructions, and records to ensure effective control and traceability of our processes. We will review and update our documentation to reflect current best practices and compliance requirements.

9. Risk Management:

We will identify and assess potential risks that may impact the quality of our products and services. We will implement risk mitigation measures to prevent or minimize the occurrence of quality issues. We will monitor and evaluate risks regularly to ensure effective risk management.

10. Management Review:

Senior management will conduct periodic reviews of the effectiveness of our quality management systems. They will allocate necessary resources, promote a culture of quality, and provide leadership in achieving our quality objectives.

This Quality Management Systems (QMS) policy will be communicated to all employees and made available to interested parties. We are committed to implementing and maintaining this policy throughout our organization and expect all employees to uphold its principles.

Signed:

For,
RANDHIR METAL AND ALLOYS PVT LTD.

Rohendra M. Mehta

Auth Singatory
Date:20-4-2021
Place: Mumbai

Rev 2.2